

## EAST RENFREWSHIRE u3a DATA PROTECTION AND PRIVACY POLICY

East Renfrewshire u3a's responsibility for the protection of its members' data is governed by the General Data Protection Regulation (GDPR). In order to comply with these regulations, East Renfrewshire u3a will abide by the following points.

- a) East Renfrewshire u3a will only collect and retain the personal data that is needed for membership purposes – a member's name, postal address, email address, telephone number(s) and gift aid information (if relevant). This information will be collected from the completed membership form, by email or by phone. The completion of the membership application constitutes a contract between the member and East Renfrewshire u3a.
- b) This information will be stored on a secure electronic database, and will only be used for the management of East Renfrewshire u3a and its groups, and for the delivery of the 'u3a Matters' magazine from The Third Age Trust. It will not be shared with any third parties, unless specific consent to do so has been given by the member, e.g. to a travel company or for a visit to a venue.
- c) This information will only be stored on the database if a member has given their consent. However, it will not be possible for a person to be a member if we cannot hold this personal data so that we can contact them regarding the u3a and its groups' activities.
- d) A limited number of committee members will have access to this database so that they can fulfil their roles of maintaining the membership email databases and the mailing list for the 'u3sa Matters' magazine. Group facilitators will have access to the data only for the members in their respective group, so that they can communicate with them as well as the other facilitators.
- e) Whilst a person is a member of East Renfrewshire u3a, their details will be held on the database. However, if a member resigns or does not renew their membership in July, their membership status will be changed to resigned, but their details will be retained for a year since some members decide to rejoin later in the year.
- f) It is a member's responsibility to ensure that East Renfrewshire u3a has their up-to-date information and our database will be modified as soon as any new information is received from them. If at any time a member wishes to view this information, they should contact the Secretary by clicking Secretary on the [Contacts – East Renfrewshire](#) on the East Renfrewshire u3a website: or by phoning our mobile number – 0743 712 3921 – and they will receive a response within 7 days.

- g) East Renfrewshire u3a's main method of communication with its members is by email and, in order to maintain members' privacy, all emails will be sent out as 'blind copies', so that members' email addresses are kept private. We will communicate with those members who are not on email either by phone, if they have given their consent, or by a letter.
- h) East Renfrewshire u3a will ensure that its committee members and group facilitators are aware of the expectations in relation to data protection and privacy, and ensure that they carry them out in accordance with this policy.
- i) During the activities of the East Renfrewshire u3a, photographs and/or videos may be taken which will be used on our website and/or in our newsletter, 'Chit-Chat'. If a member does not want to be included in these, it is their responsibility to ensure they are not included, as detailed in the Members' Code of Conduct. If a member wishes for a photograph and/or video to be removed, they should contact the Secretary, who can be contacted as described before.
- j) If a member feels that they have received any communication from East Renfrewshire u3a which is not appropriate, they should inform the Secretary and the matter will be investigated by the relevant committee member(s) and the outcomes discussed with the member.
- k) The East Renfrewshire u3a Secretary will keep, or have kept on their behalf, a file on Data Protection and Privacy, including this policy, other communications relating to data protection and privacy and what is being done to comply with the regulations.
- l) The East Renfrewshire u3a's Data Protection and Privacy Policy is available to all members, on the 'Documents' page of our website.
- m) In the unlikely event of a breach of the East Renfrewshire u3a's database, members will be informed of the breach within 72 hours, providing them with full information about the breach and the immediate action taken to reduce any further breaches. A record of the actions taken will be kept.

u3a		REVISION	
Rev	Description	Review Date	Next Review
1	Policy approved by Committee	December 2021	December 2022
2	Policy approved by Committee	12/12/22	November 2024
3	Magazine Third Age Matters title changed to u3a Matters Reference to Message Bird deleted Website URL updated Paragraphs a, e, g & k updated to reflect current practice since most Membership Applications are now done online and hard copy forms are no longer kept by the Secretary. Policy approved by Committee.	January 2025	January 2027